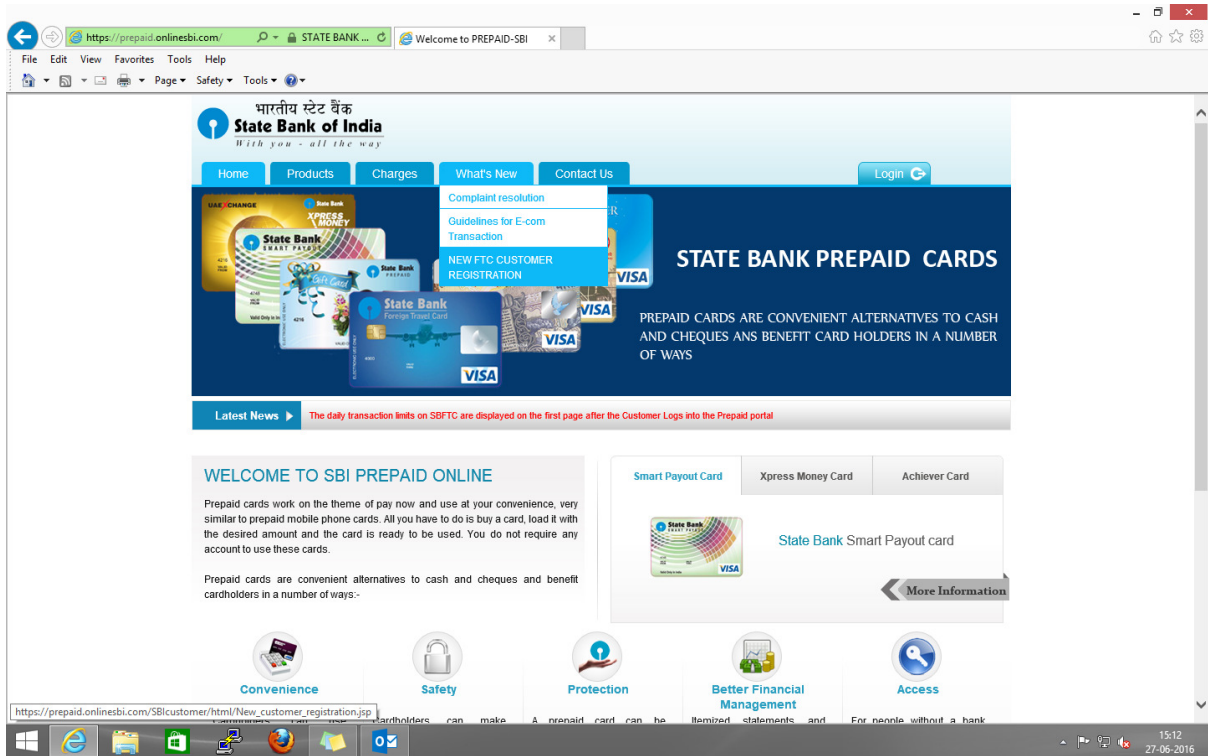


# HELP DOCUMENT

## Online Customer Registration for FTC Cards

1. Customer will login with URL: [www.prepaid.onlinesbi.com](http://www.prepaid.onlinesbi.com) and will click on What's New menu.



2. Under What's New Menu, customer will click on “NEW CUSTOMER REGISTRATION LINK” and Customer will enter details in the below form and will click on Submit Button.

SBI CUSTOMER REGISTRATION FORM						*Mandatory Fields
<b>Personal Information</b>						
First Name*	TEST	Middle Name	TEST	Last Name*	TEST	
Mother's Maiden Name*	TEST	Date of Birth (dd-mm-yyyy)*	26-05-1983	Gender*	<input checked="" type="radio"/> Male <input type="radio"/> Female	
<b>Contact Information</b>						
Address Line 1*	TEST	Address Line 2*	TEST	Address Line 3*	TEST	
City*	TEST	state*	TEST	pin code*	489988	
Telephone*	11 111 11111111	Telephone1				
Mobile no*	9999999999	Email Address*	TEST@gmail.com	Company		
<b>Travel Information</b>						
Purpose of Travel*	GIFT	Subscribe to International Concierge Assistance Services*			<input checked="" type="radio"/> Yes <input type="radio"/> No	
<b>Permanent Address Information</b>						
Address Line 1*	TEST	Address Line 2*	TEST	Address Line 3*	TEST	
City*	TEST	state*	TEST	Pincode*	489988	
<b>Passport/Pan Details</b>						
Passport Number*	TEST999	Pan Number				
<input type="button" value="CANCEL"/> <input type="button" value="RESET"/> <input type="button" value="SUBMIT"/>						

- Customer will be prompted for reviewing his details, on clicking confirm button his details will be saved.

CUSTOMER REGISTRATION CONFIRMATION					
<b>Customer Information</b>					
First Name	TEST	Middle Name	TEST	Last Name	TEST
Mother's Maiden Name	TEST	Date of Birth	26-05-1983	Gender	Male
<b>Contact Information</b>					
Address 1	TEST	Address 2	TEST	Address 3	TEST
City	TEST	State	TEST	Pincode	489988
Telephone	11-111-11111111	Telephone	--		
	(Country + AreaCode + Phone)		(Country + AreaCode + Phone)		
Mobile No	9999999999	Email	TEST@gmail.com	Company	
<b>Travel Information</b>					
Travel Purpose	GIFT	Subscribe to International Concierge Assistance Services	YES		
<b>Other Information</b>					
Address 1	TEST	Address 2	TEST	Address 3	TEST
City	TEST	State1	TEST	Pincode1	489988
<b>Other Information</b>					
Passport	TEST999	Pan			
<input type="button" value="CANCEL"/> <input type="button" value="CONFIRM"/>					

- On confirming the registration, Customer will receive his reference number. This reference number customer will note down and visit the nearest SBI branch. Customer will provide the reference number to branch user. Branch user will enter this reference number to fetch customer details for issuance of FTC cards.

CUSTOMER REGISTRATION ACKNOWLEDGEMENT					
<b>Customer Information</b>					
First Name	TEST	Middle Name	TEST	Last Name	TEST
Mother Name	TEST	Date of Birth	26-05-1983	Gender	Male
<b>Contact Information</b>					
Address 1	TEST	Address 2	TEST	Address 3	TEST
City	TEST	State	TEST	Pincode	489988
Telephone	11-111-11111111	Telephone	--		
	(Country + AreaCode + Phone)		(Country + AreaCode + Phone)		
Mobile No	9999999999	Email	TEST@gmail.com	Company	
<b>Travel Information</b>					
Travel Purpose	GIFT	Subscribe to International Concierge Assistance Services	YES		
<b>Other Information</b>					
Address 2	TEST	Address 2	TEST	Address 2	TEST
City	TEST	State1	TEST	Pincode1	489988
<b>Other Information</b>					
Passport	TEST999	Pan			
<b>Reference No</b>					
Please keep the Reference Number for your future reference <span style="border: 1px solid red; padding: 2px;">1466678792091176</span>					
<input type="button" value="MENU"/>					